



# Pet GROOMING Agreement

This contract (the "Agreement") is entered into between Ledgewood Boarding Inc. hereinafter referred to as the "Pet Groomer" or "PetGrooming Company") and \_\_\_\_\_ (hereinafter referred to as the "PetOwner," "You," or "Your") on \_\_\_\_\_ (the "Effective Date").

## PET GROOMING SERVICES

The Pet Groomer agrees to provide all or some of the following services in a professional manner:

- Bath
- Haircut/Trim
- Nail Trim
- Basic Teeth Cleaning
- Ear Cleaning and trimming (if required)
- Styling and Finishing Touches
- De-matting

Any additional services, including but not limited to flea/tick prevention, spa treatments, medicated baths, or skin and coat treatments, will be charged an extra fee. The Dog Owner can check and discuss this pricing with groomer.

The Pet Owner acknowledges that the final grooming results may vary based on the Pet's coat condition, behavior, and given instructions. The groomer will make every reasonable effort to achieve the desired grooming results.

## PET OWNER RESPONSIBILITIES

The pet Owner certifies that their dog is in good health and has been free from contagious diseases for at least 14 days prior to the appointment. The Pet Owner should ensure that their dog's vaccinations are up-to-date.

The pet Owner acknowledges that all information provided in the client intake form is accurate. It is the pet Owner's responsibility to inform the Groomer of any previous behavioral issues and whether the pet should be muzzled. If the pet Owner fails to do so, they will be responsible for any medical expenses or damage to the property resulting from their pet's misbehavior.

If the grooming period is extended due to special styling requests, medical conditions, or behavioral issues, an additional fee may apply.

In cases of severe matting where removal is not possible without causing stress to your pet, the Groomer may recommend trimming or shearing the affected areas. There will be an additional fee charged for this process, and the pet Owner acknowledges that the Groomer will not be held responsible for any nicks, cuts, irritation, redness, or itchiness after grooming due to a matted coat.

## **CANCELLATION**

To cancel or alter services without incurring a cancellation fee, the pet Owner is required to provide notice at least 24 hours prior to the appointment. If a cancellation is made after this period, the Groomer has the right to charge 50% of the grooming fees, which must be paid before further appointments can be made.

## **APPOINTMENT TIME**

The petOwner is expected to arrive promptly at the scheduled appointment time. While every effort will be made to accommodate late arrivals, it may result in a shorter grooming session. The Groomer also has the right to cancel or reschedule the appointment if the pet Owner arrives more than 20 minutes late for their appointment.

## **LATE PICK-UP**

The pet Owner can opt to receive a call when the grooming services are complete or pick up their dog before a specific time. If the pet Owner picks up their pet more than 30 minutes after this agreed-upon time, additional charges may apply.

## **EMERGENCIES AND ACCIDENTS**

The pet Owner acknowledges their responsibility to provide accurate and updated contact information and to inform the Groomer of any known health issues or allergies their pet may have.

In the event of a medical emergency or accident, every reasonable effort will be made to contact the pet Owner or their emergency contact immediately. If the pet Owner or emergency contact cannot be reached in time, the pet Owner authorizes the pet Groomer to seek the veterinary care necessary for the pet's health, safety, and well-being. The pet Owner shall be responsible for all associated veterinary expenses if their pet is old, in poor health, aggressive, or temperamental. In the event of an accident or incident that results in injury or discomfort to your pet the Grooming Business will promptly document and report the incident to the pet Owner.

## **LIABILITY**

The pet Owner agrees to indemnify and hold harmless the Groomer from any claims, liabilities, damages, expenses (including legal fees), or harm to the pets(s) arising from the services, except in cases of gross negligence or willful misconduct.

## **ENTIRE AGREEMENT**

This contract constitutes the entire agreement between the pet Owner and the Groomer regarding the services and supersedes all prior discussions, understandings, representations, and agreements, both written and verbal.

## **FORCE MAJEURE**

Neither party shall be held accountable for unforeseeable circumstances or events beyond their control, including acts of nature, government actions, war, epidemics, or other events hindering the contract's performance. The affected party must promptly notify the other party and make reasonable efforts to mitigate the event's effects.

## **SEVERABILITY**

If any provision of this Agreement is found to be invalid, illegal, or unenforceable under applicable law, the invalidity, illegality, or unenforceability of such provision shall not affect the validity or enforceability of the remaining provisions of this Agreement.

*No modification, amendment, or alteration of this Agreement shall be binding unless it is made in writing and duly executed by both parties. By signing below, both parties acknowledge and agree to the terms and conditions stated in this Agreement.*

PET OWNER'S SIGNATURE:

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DATE:

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# GROOMING

## Photo and Video Release Form

I, \_\_\_\_\_, hereby authorize LedgeWood Boarding Inc. to use photographs and video recordings taken of my pet(s) during the grooming services for promotional, marketing, and advertising purposes, which may include but are not limited to website content, social media posts, newsletters, flyers, brochures, promotional videos, and other digital or print communications.

I acknowledge that I will not receive any form of compensation or royalties for the use of these photographs and video recordings in promotional materials.

I understand that while these photographs and video recordings may be used for promotional purposes, my personal information (such as my full name, contact information, and address) will not be disclosed or shared without my additional consent.

I acknowledge that granting this consent is entirely voluntary, and I have not been coerced or pressured into providing permission for the use of my pet(s)' photographs and video recordings.

*By signing below, I acknowledge that I have fully read and understood the above photo and video release agreement.*

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Pet Owner's Name

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Pet Owner's Signature

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Date